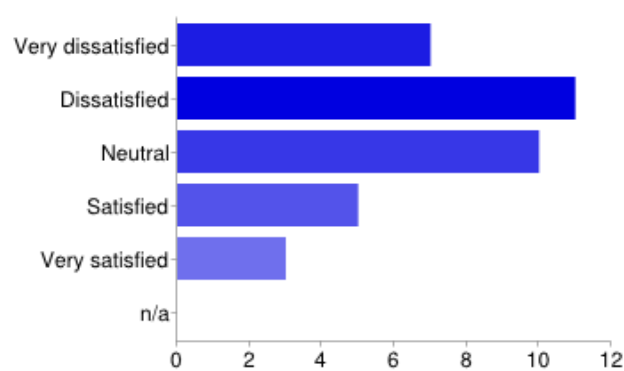


37 responses

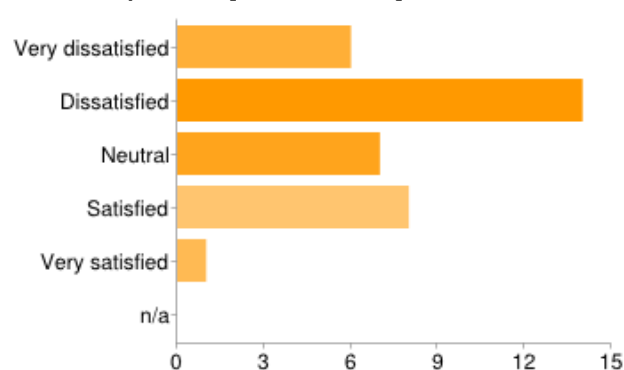
Summary [See complete responses](#) [Publish analytics](#)

General experience [Overall experience]



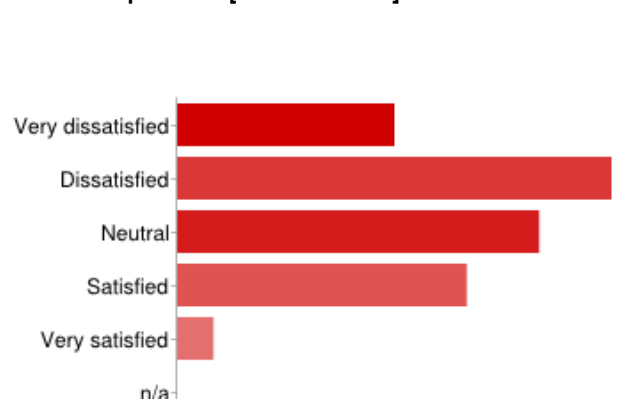
Very dissatisfied	7	19%
Dissatisfied	11	31%
Neutral	10	28%
Satisfied	5	14%
Very satisfied	3	8%
n/a	0	0%

General experience [Find team info]



Very dissatisfied	6	17%
Dissatisfied	14	39%
Neutral	7	19%
Satisfied	8	22%
Very satisfied	1	3%
n/a	0	0%

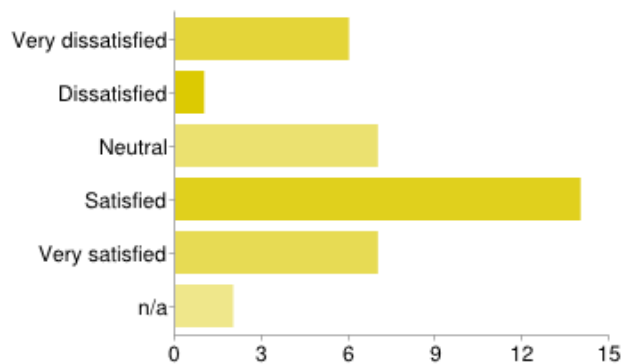
General experience [Find schedule]



Very dissatisfied	6	16%
Dissatisfied	12	32%
Neutral	10	27%
Satisfied	8	22%
Very satisfied	1	3%
n/a	0	0%

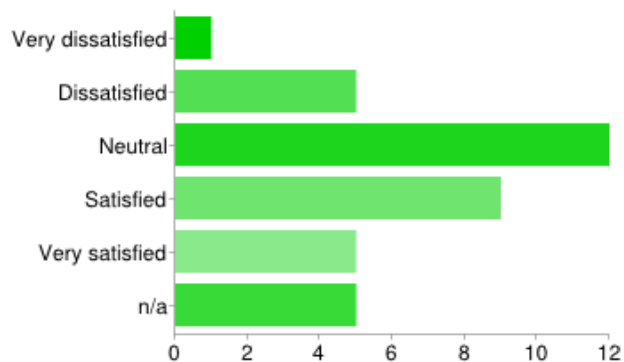


General experience [Receive coach communications]



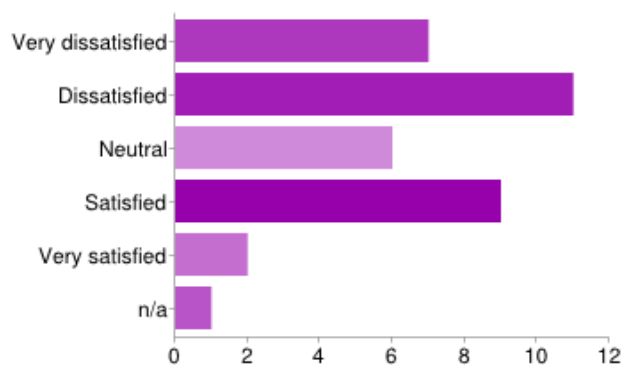
Very dissatisfied	6	16%
Dissatisfied	1	3%
Neutral	7	19%
Satisfied	14	38%
Very satisfied	7	19%
n/a	2	5%

General experience [Send coach emails]

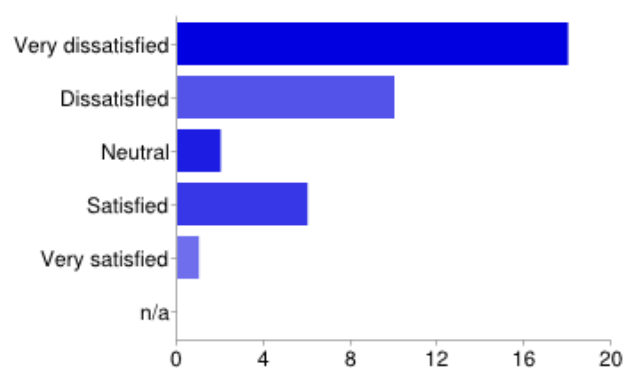


Very dissatisfied	1	3%
Dissatisfied	5	14%
Neutral	12	32%
Satisfied	9	24%
Very satisfied	5	14%
n/a	5	14%

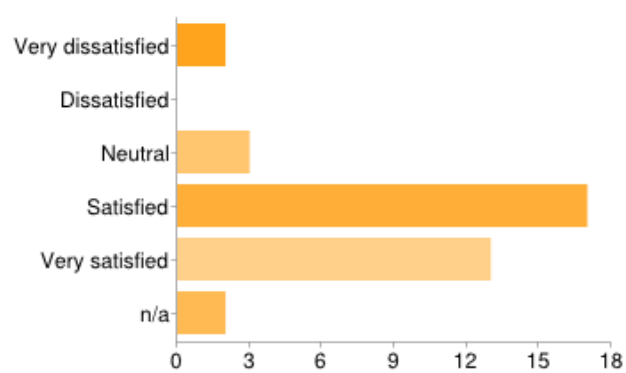
General experience [Information about fields]



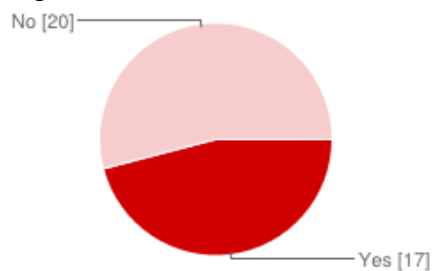
Very dissatisfied	7	19%
Dissatisfied	11	31%
Neutral	6	17%
Satisfied	9	25%
Very satisfied	2	6%
n/a	1	3%

General experience [Website usability (navigation, etc)]

Very dissatisfied	18	49%
Dissatisfied	10	27%
Neutral	2	5%
Satisfied	6	16%
Very satisfied	1	3%
n/a	0	0%

General experience [Old website]

Very dissatisfied	2	5%
Dissatisfied	0	0%
Neutral	3	8%
Satisfied	17	46%
Very satisfied	13	35%
n/a	2	5%

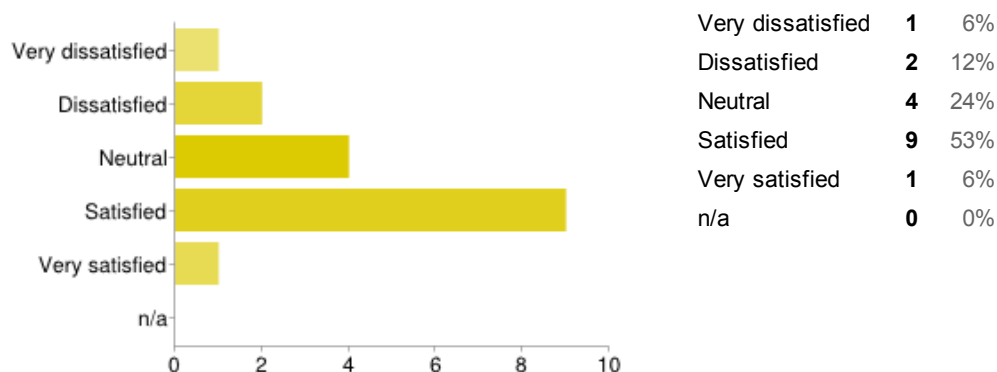
In-Town Registration

Yes	17	46%
No	20	54%

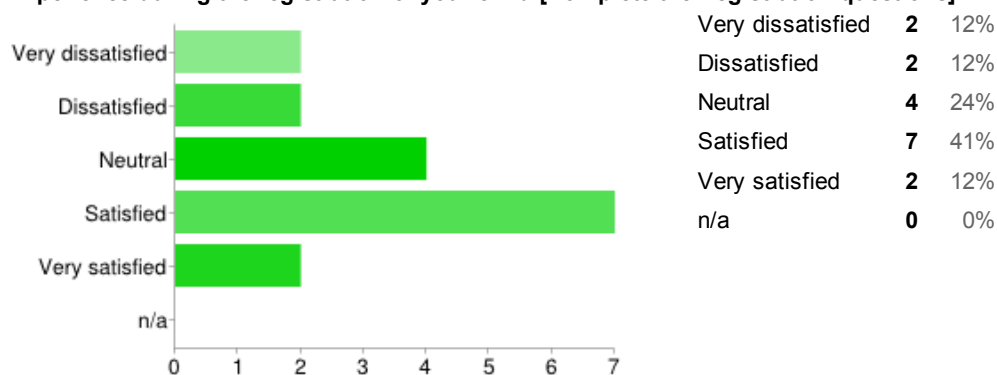
Website Registration Feedback

Questions about the registration experience on the new website.

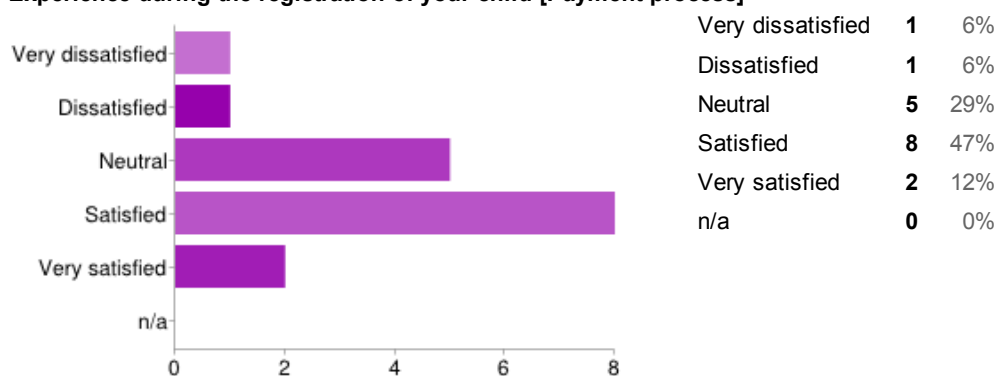
Experience during the registration of your child [Ability to find the registration]



Experience during the registration of your child [Complete the Registration questions]

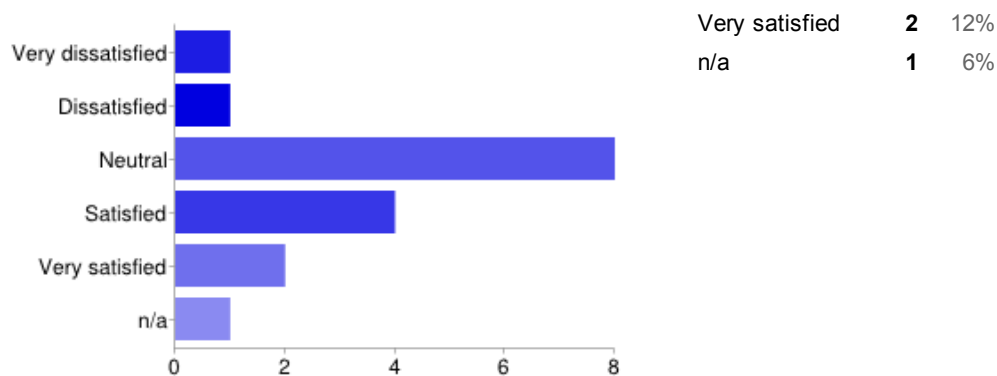


Experience during the registration of your child [Payment process]

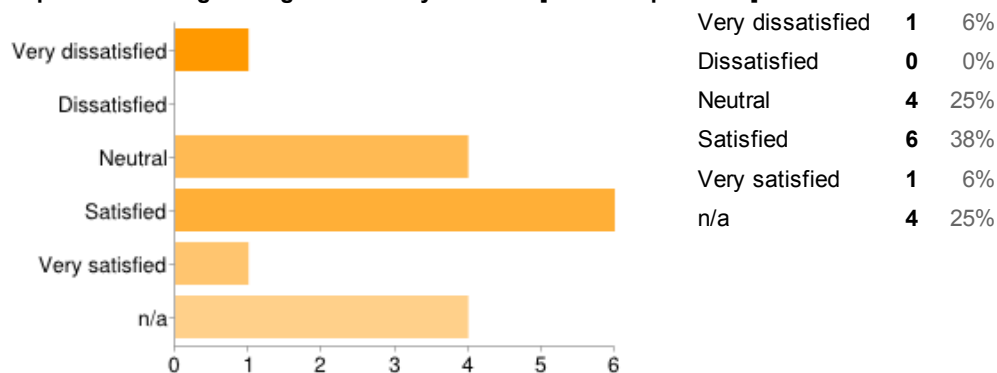


Experience during the registration of your child [Capture special requests]

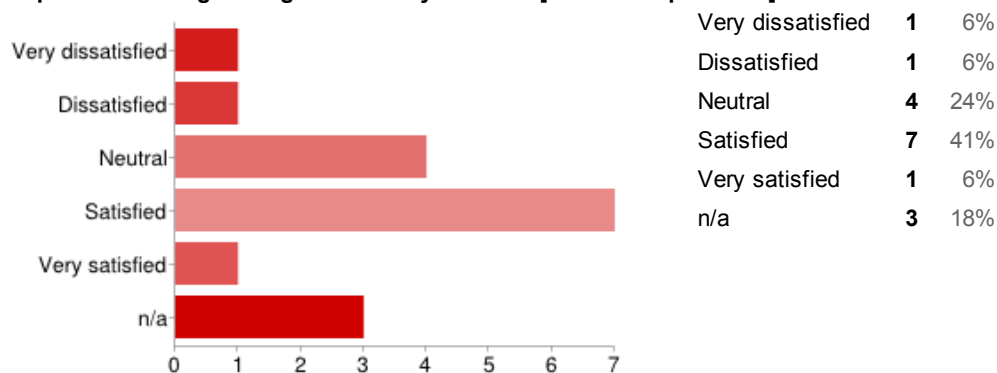
Very dissatisfied	1	6%
Dissatisfied	1	6%
Neutral	8	47%
Satisfied	4	24%



Experience during the registration of your child [Uniform questions]

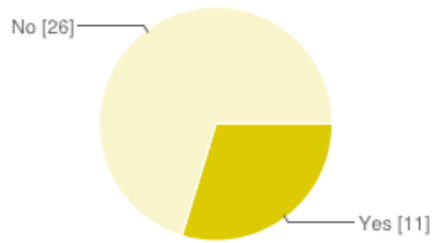


Experience during the registration of your child [Volunteer questions]



Volunteer Information

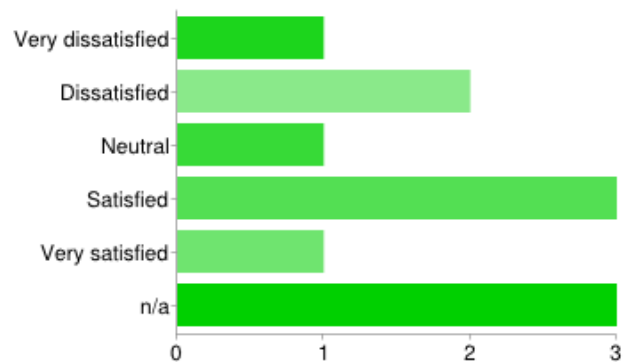
Determine if you use the website as a UYSL volunteer. If you do, we have a few additional questions for you.

Do you login as a UYSL volunteer?

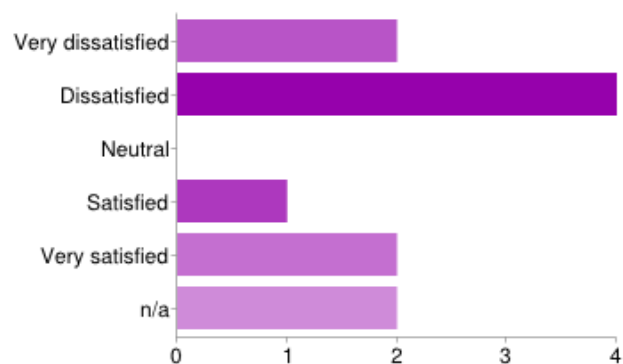
Yes	11	30%
No	26	70%

Volunteer Feedback

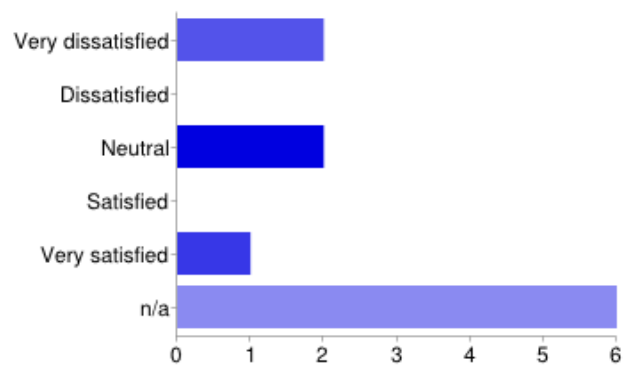
Questions for coaches, referees and board members about their experience with the website.

Coaches**Coaches interaction with the website [Contact team]**

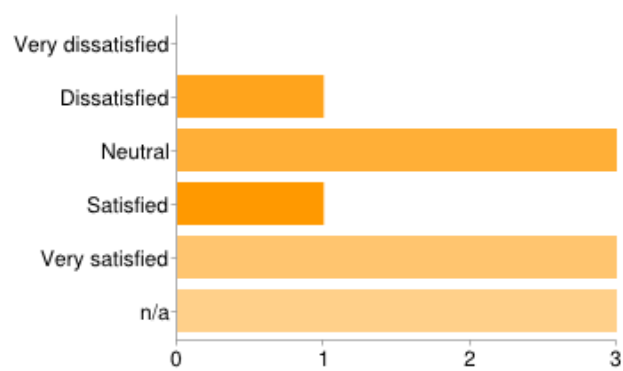
Very dissatisfied	1	9%
Dissatisfied	2	18%
Neutral	1	9%
Satisfied	3	27%
Very satisfied	1	9%
n/a	3	27%

Coaches interaction with the website [Schedule practices]

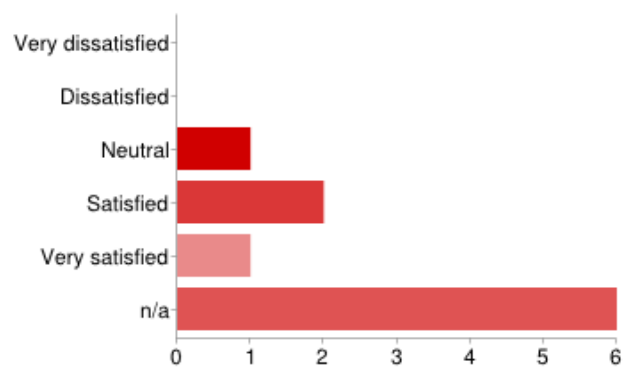
Very dissatisfied	2	18%
Dissatisfied	4	36%
Neutral	0	0%
Satisfied	1	9%
Very satisfied	2	18%
n/a	2	18%

Coaches interaction with the website [Cancel practices]

Very dissatisfied	2	18%
Dissatisfied	0	0%
Neutral	2	18%
Satisfied	0	0%
Very satisfied	1	9%
n/a	6	55%

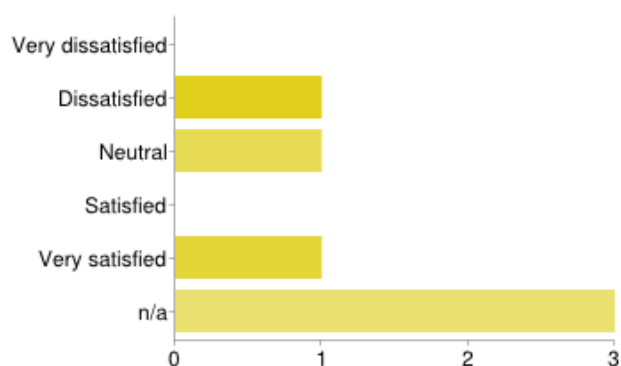
Coaches interaction with the website [Print roster]

Very dissatisfied	0	0%
Dissatisfied	1	9%
Neutral	3	27%
Satisfied	1	9%
Very satisfied	3	27%
n/a	3	27%

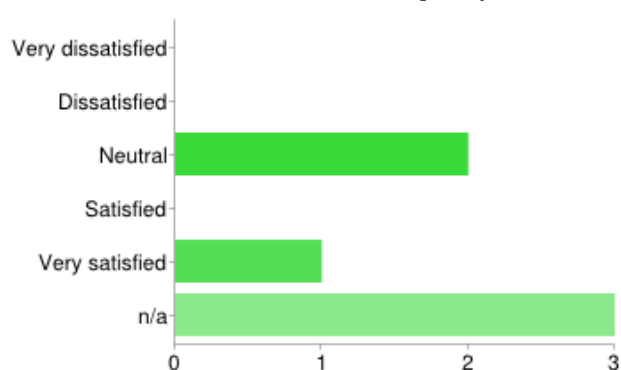
Coaches interaction with the website [Enter scores]

Very dissatisfied	0	0%
Dissatisfied	0	0%
Neutral	1	10%
Satisfied	2	20%
Very satisfied	1	10%
n/a	6	60%

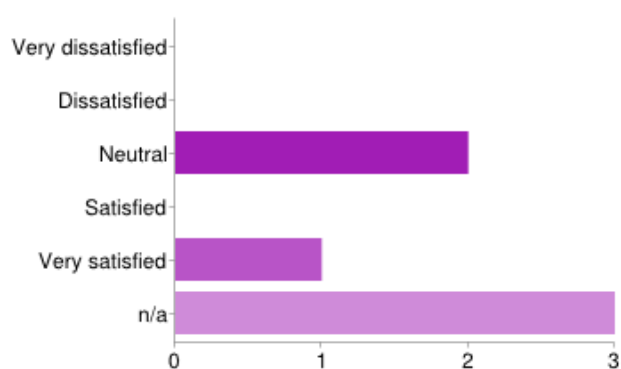
Referees

Referees interaction with the website [Contact assignor]

Very dissatisfied	0	0%
Dissatisfied	1	17%
Neutral	1	17%
Satisfied	0	0%
Very satisfied	1	17%
n/a	3	50%

Referees interaction with the website [Accept or decline assignments]

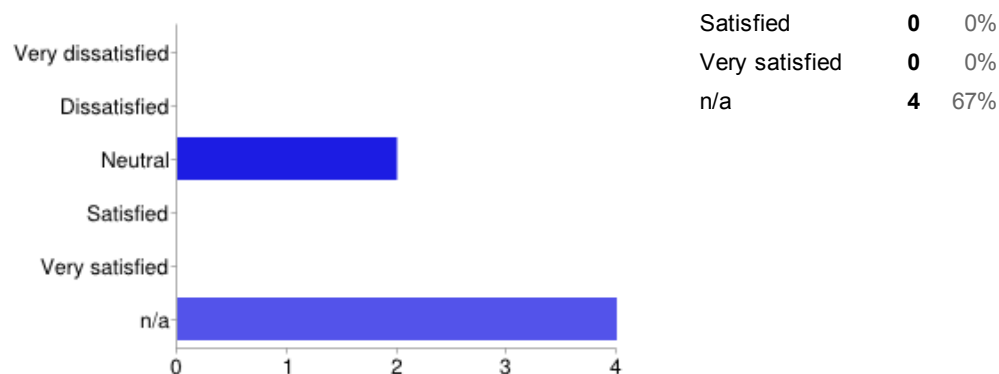
Very dissatisfied	0	0%
Dissatisfied	0	0%
Neutral	2	33%
Satisfied	0	0%
Very satisfied	1	17%
n/a	3	50%

Referees interaction with the website [Find schedule]

Very dissatisfied	0	0%
Dissatisfied	0	0%
Neutral	2	33%
Satisfied	0	0%
Very satisfied	1	17%
n/a	3	50%

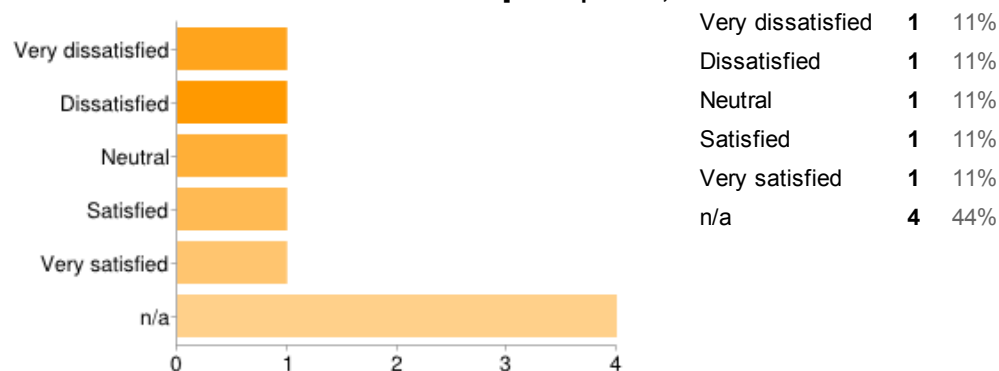
Referees interaction with the website [File a game report]

Very dissatisfied	0	0%
Dissatisfied	0	0%
Neutral	2	33%

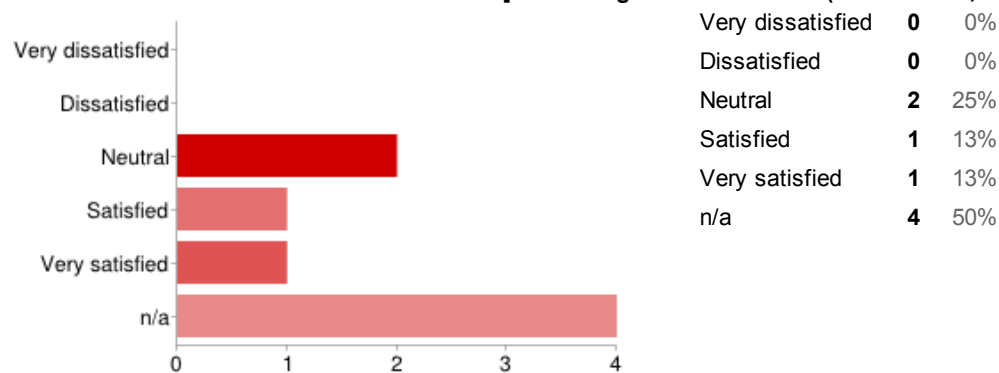


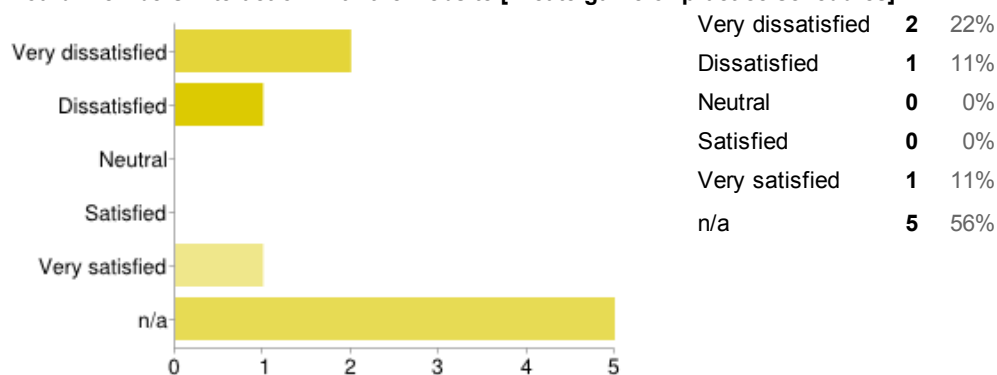
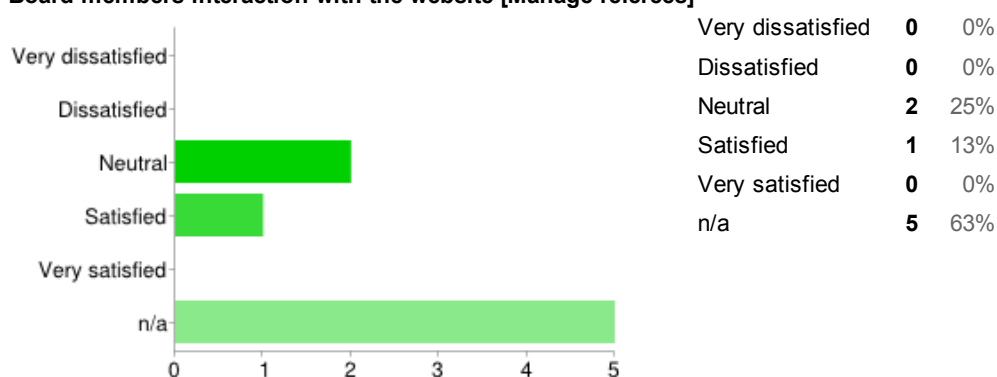
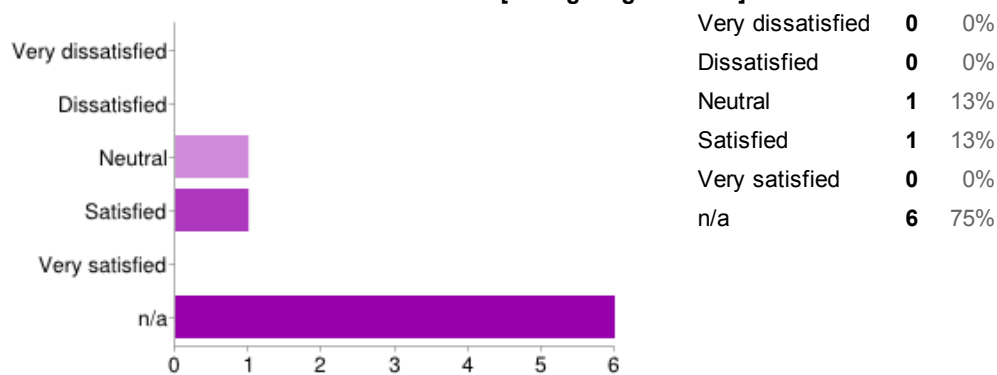
Board members

Board members interaction with the website [Email parents, coaches or other board members]

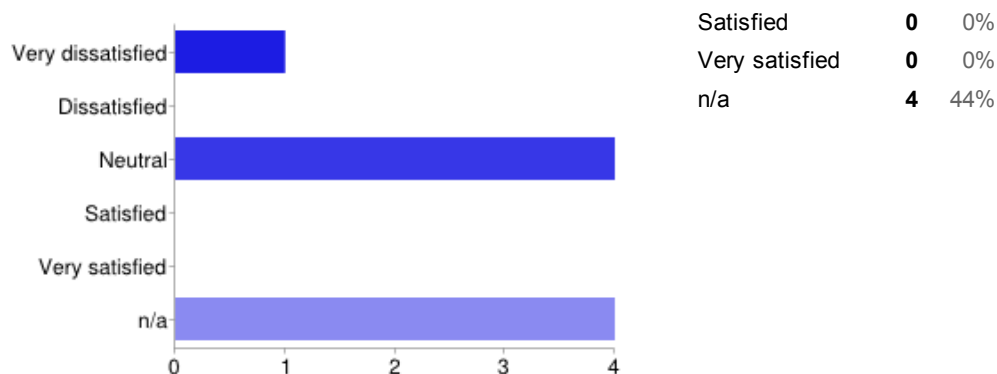


Board members interaction with the website [Access registration answers (uniform info, volunteer responses)]

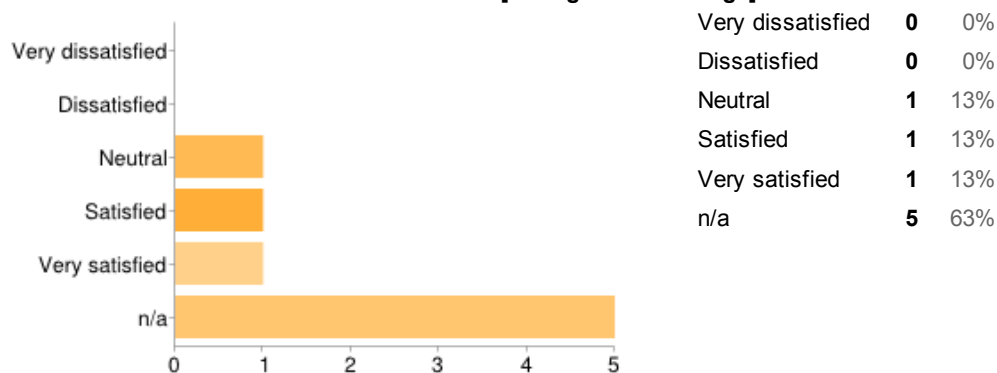


Board members interaction with the website [Create game or practice schedules]**Board members interaction with the website [Manage referees]****Board members interaction with the website [Manage registrations]****Board members interaction with the website [Manage playing areas]**

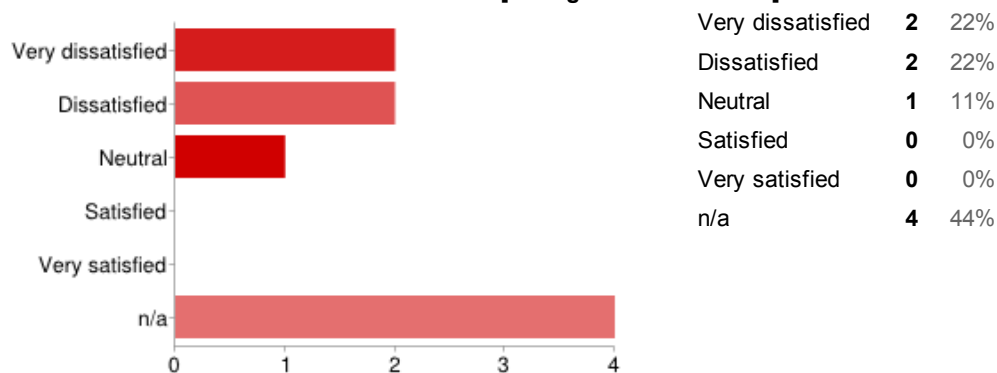
Very dissatisfied	1	11%
Dissatisfied	0	0%
Neutral	4	44%



Board members interaction with the website [Manage field closings]



Board members interaction with the website [Manage website content]



Final Information

General feedback and information about yourself.

General comments

very hard to navigate and no field information I find the new website extremely difficult to navigate in terms of finding the information I am looking for - mainly, if there are any game or practice cancellations. I have also had a hard time just finding the team's schedule. I also really liked the feature of the old website that gave a link with directions to the away fields. Site is terrible trying to find scheduled games, field game is at, and directions to field. Don't roll out a new website until it is ready. We missed one of our kids games because this was the new website, game was changed to a different field, could not find game info or directions on website. Tried going to many of the Shrewsbury fields, game was not at one of the four fields we went to, found out later game was changed to a different field in that town. Information was on old site. I find the new website confusing - I can't find things on the first try. and things like clicking on a question mark for directions is not obvious. I had an issue-I put in the wrong birth year and I was not able to modify it-I had to create a new recorded. I didn't see any notice about the field change a few weeks ago on here and today I am looking to understand if practice is canceled and I do not see that. It is extremely difficult to find team information/roster/schedule etc using this new site. It seems as though you have to click through many more tabs before you can even find the info you are looking for. For the teams/rosters section, even though this seems to be more for coaches, you can highlight/underline the coach but can't click to the team. Overall, I am unsatisfied with the layout and function of this new site. Thank you for all you do for our little ones! This is much nicer than the old website. Thanks for the upgrade! Old website was much more user friendly- just much easier to use and to navigate. Really do not care for the new site. Please consider bringing the old one back. You are not getting your money's worth! Sending emails to team members frequently fails, requiring a repeat attempt. Find the site antiquated with an old look and feel. There are too many menu options and the options are named incorrectly, or are misleading with their labels. Referee module works quite well, but still hard to work out which of the options in the referee module does what. It was very difficult to find my password and /or change my email address. I sent an email but never got a response. My coach brought the issue to my attention and eventually she fixed it for me. New website seems more cumbersome. difficult to navigate and it looks antiquated Do not like the format for schedule display, very difficult to read, calendar format was much easier. Multiple steps required to access teams and coaches names I tried to register my daughter however the website would not allow me to select a division. the site is not very user friendly to find information on teams and location with address for games like the previous site. I like that I can see the individual schedule for each of my sons teams without having to look through the entire calendar. I find the site cluttered. Too many things I do not need to see, I see. The site has many misspelled words which makes the league look bad. There are several sentences and/or titles that stretch outside their frame. When I view the the schedule I only need to see the teams playing, the time, and the field. I do not see game# and extra info. The formatting of the game information makes it a bit hard to read. I find the print size small when reading the schedules. Also we use to be able to find the opposing teams actual address (for GPS) and not just the street name. I appreciate the attempt to provide a better system, it just is a little more cumbersome to use. Very confusing, like the old one MUCH better. Also, it is important to list the kids on the team even just their first name so we can contact other parents if we need rides for our children. especially moms like me whose 3 kids are sometimes at 2 fields at the same time. which is terrible. In general I find this more difficult to navigate, it is new so I'm giving it the benefit of the doubt as it takes time to learn new systems, but this seems more complicated than usual...many clicks to get to the team info, haven't been able to figure out how to contact the coach or see a roster. It would be good if it were possible to set default teams so you don't have to go through the same lengthy process every time (maybe there is a way, but I haven't found it yet). This is not meant as a complaint, as we really appreciate all you do for the town, but in the spirit of feedback to help make the site better. Thanks! Melissa the site GUI is hokey at best. The interface resembles a HS student effort at best. The picks required to navigate to typical scheduling functions are not intuitive. Scheduling is an absolute nightmare. I don't like the fact you can no longer see the members of the teams. At least I can not find them anywhere. I did

register for the travel last December on the old site and liked that I could log in and see the first/last names of the players and contact info for the parents. I do not like the format of the schedules.

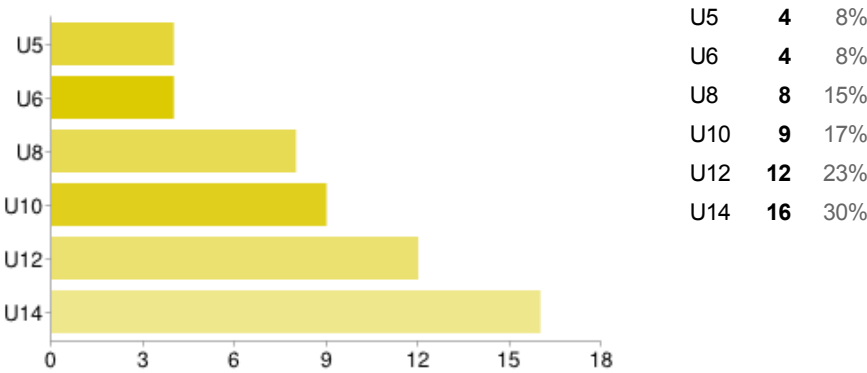
About you

General information about you and your child's participation in the program.

Number of registered kids

2 1 2 1 2 1 3 2 1 2 1 1 1 1 1 2 2 1 2 3 1 2 2 3 1 1 1 1 1 1 2 2 2 2 1

Age groups



Number of daily responses

